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MAY 2015

TELPAR MODEL SP401 DISCONTINUATION NOTICE

MAY 2015- EFFECTIVE IMMEDIATELY

Due to the discontinuation of electronic board components Telpar is no longer able to manufacture the SP401 Telpar printer. These components have been hard to find for over 5 years and we have consumed all viable avenues for these components. This leaves Telpar with no choice but to discontinue this printer effective immediately.

Due to the old technology and command sets of this printer, Telpar does not have a direct replacement. There are various other panel mount printers available but the change would require redesign or command changes.

Telpar will honor any unit that falls under the 12 month warranty period with repair services.

Telpar will continue to repair SP401 printers as long as we have available parts. To have your unit repaired please visit www.telpar.com under drivers and support / service requests.

Regards
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